



Mobile Access Rapid Adoption Program

Mobile Access Solutions

Overview

The dormakaba Mobile Access Rapid Adoption Program (MARAP) is a service that provides a fast path to the benefits of mobile access throughout any hotel property. Based on many successful mobile access deployments, the MARAP is a structured program designed to mitigate the risks associated with the insertion of new technology into projects. The Mobile Access Rapid Adoption Program is a complete service package designed to support the integration of Bluetooth Low Energy (BLE) Software Development Kit (SDK).

Benefits

- Based on defined milestones and deliverables
- Efficient path to a successful deployment of dormakaba's Mobile Access Solution
- Helps reduce cost and time to market of your mobile key access program

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Applications

A dormakaba mobile access representative will assess the local operational environment, activities, and current practices. If any deficiencies in the environment are discovered that could affect the deployment of the Mobile Access Solution, dormakaba will recommend corrective action. All stakeholders are urged to participate in this activity.

Architecture Definition

In collaboration with the property, a dormakaba representative will define & document the recommended processes and policies for the provisioning of mobile access specific to the day-to-day operations of the property. dormakaba will assist with the following:

- Define the major aspects of dormakaba Mobile Access Solutions in the customer's environment, including specific sets of roles and activities for the use of dormakaba Mobile Access Solutions
- Prepare the architecture document and present to the project leader and business leads for review
- Transfer responsibility for the operational model to the project leader (or another responsible party) to maintain and update as needed to reflect the changes in the environment and practices over time

Installation and Customer Services

1. Configuration of BLE Lab

dormakaba will install, configure and test the mobile access development environment and perform the following tasks:

- Configure the key delivery platform
- Install Saflok 6000 on the development server
- Install Saflok 6000 on client PCs
- Program demo locks
- Install and configure development tools
- Test mobile credential delivery and mobile access

2. Developer Training Provides

dormakaba provides training services to help properties seamlessly integrate the Software Development Kit (SDK) into their mobile application. During this on-site training class, developers will learn about the fundamentals of dormakaba Mobile Access Solution. The course will focus on the solution as well as the best practices associated with integration of the BLE SDK.

3. Mobile App Validation

dormakaba engineers test the mobile application to validate the integrity of the SDK's integration points.

4. Staff Training

This train-the-trainer class will be customized based on the user's environment. After this training, stakeholders will have the knowledge necessary to train and support their staff on day-to-day operations pertaining to mobile credentials. The training class is provided on-site at your facilities.

5. Technical Support Training

dormakaba will provide on-site training on the mobile access environment to the support engineers.

6. Post-Deployment Assessment

dormakaba will visit the customer after the mobile access solution has been used to address any concerns or issues that may have arisen.